



40-42 Friars Walk
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BN7 2XW

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14th May 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/05/05.

You requested the following information:

Can you please give me details of the number of occasions where handover times at the following hospital A&E departments were 30 minutes or more between November 1 2014 and April 30 2015?

Can you tell me the longest recorded handover time for each hospital and how many were for more than an hour?

Can you also tell me how many times ambulances visited A&E over the same period?

**Royal Sussex County Hospital, Brighton
Princess Royal Hospital, Haywards Heath
Worthing Hospital
St Richard's Hospital, Chichester.
Eastbourne District General Hospital
Conquest Hospital, St Leonards**

I would like to stress that the NHS as a whole was extremely busy over the winter months and we have been working closely with our colleagues in the acute sector to ensure patients are handed over as swiftly as possible.

Please see attached our spreadsheet showing the number of patients transported to the above hospitals in our region for the period from 1st November 2014 to 30th April 2015. The document shows the number of patient handovers, the total number of recorded patient handovers and the number of patients waiting longer than 30 minutes and those waiting longer than 60 minutes.

Please note that the variation in the total number of handovers and the recorded number of handovers is due to the fact that while some admissions may not be recorded by both services, which is required for it to be logged as a recorded handover, some hospital admissions don't require attendance in A&E and patients may be taken directly to other wards or units at the hospital.

I have to make you aware that this data is unvalidated and has not been agreed with the hospitals.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAMB) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email: complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review, you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust